

# INTRODUCING THE TESLA SUPERCHARGER NETWORK



## Quick Start Guide

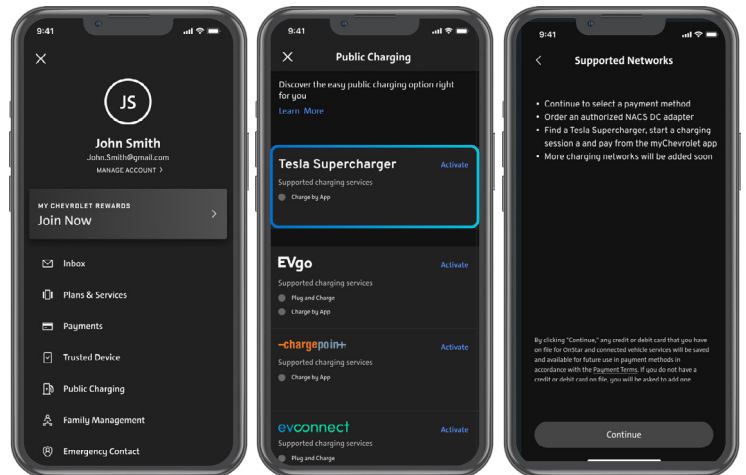
Take charging to the next level with our cutting-edge NACS DC Adapter, the key to accessing the Tesla Supercharger Network with over 17,800 Tesla Superchargers. The NACS DC Adapter allows for hassle-free connection to any NACS DC connector, expanding fast charging possibilities.

You can purchase the NACS DC Adapter, locate Tesla Superchargers, and pay for charging, all in the Vehicle Mobile App.\* The integrated mobile experience has everything you need to charge, making charging simple and convenient.

### How to Activate Tesla Supercharger Access

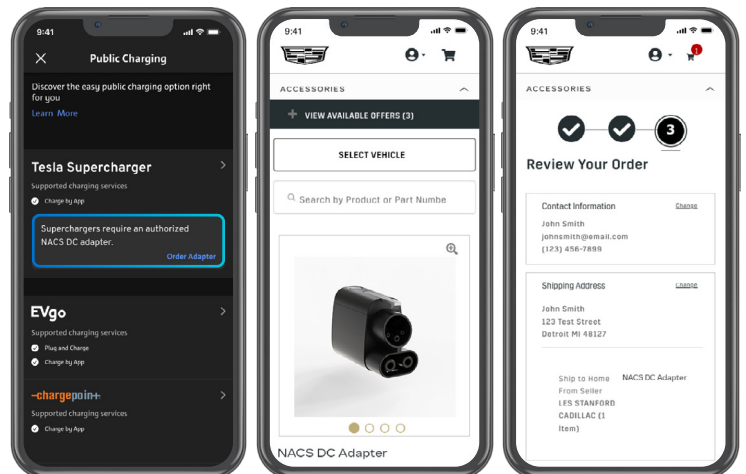
To locate the public charging features in your Vehicle Mobile App,\* navigate to your initials in the top right corner of your home screen. Click on the “Public Charging” tab, and then select “Activate” for the Tesla Supercharger Network. Follow the prompts to enable Tesla Supercharger access.

Charge on your terms with Tesla Supercharger access that allows you to pay as you go, all from your Vehicle Mobile App.\*



### How to Order the NACS DC Adapter

Once you activate Tesla Supercharger access, you can order your NACS DC Adapter in your Vehicle Mobile App.\* You will add a payment method and then can select your preferred dealer and ship your NACS DC Adapter directly to your home or to pick up at a dealer. You can use or earn My GM Rewards points with the purchase of your GM-approved NACS DC Adapter.



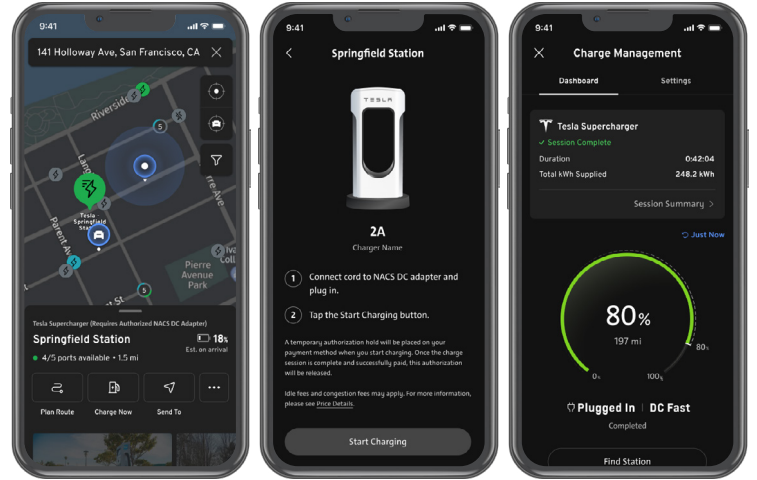
**GM strongly advises that customers use a GM NACS DC Adapter for charging on any NACS public charger, including the Tesla Supercharger Network, which have been specifically designed to protect GM EV batteries while charging. Damage to vehicle components resulting from the installation or use of non-GM approved parts is not covered under the terms of the vehicle warranty and may affect remaining warranty coverage for affected parts.**

\*Available on select Apple and Android devices. Service availability, features and functionality vary by vehicle, device and the plan you are enrolled in. User terms apply. Device data connection required. See [onstar.com](https://onstar.com) for details and limitations.



## Charging in the Vehicle Mobile App\*

Easily find charging stations, plan your route, monitor charge status, pay for charging, and more in the Vehicle Mobile App.\*



## Want to learn more about Public Charging?

Scan the QR code to learn more.



ACTUAL IMAGES AND FEATURES MAY VARY AND ARE SUBJECT TO CHANGE.

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## Need Additional Support?

EV Concierge is here to help you with your technical questions. If you are experiencing a technical issue, you can call 1-833-64POWER for individual support.

Hours of operation are Monday–Friday, 8 a.m.–12 a.m. ET; Saturday–Sunday, 9 a.m.–9 p.m. ET

# INTRODUCING THE TESLA SUPERCHARGER NETWORK



As part of our commitment to driving the future forward, GM is in the process of integrating the North American Charging Standard (NACS) and is introducing NACS DC Adapters for GM EVs with a CCS inlet. This will give GM EV customers access to 17,800+ Tesla Superchargers, making it easier than ever for EV drivers to put their charging worries aside.

A NACS DC Adapter allows for an EV with a CCS inlet to plug into any NACS DC fast charger, including the Tesla Supercharger Network. All current GM EV owners have a CCS inlet, requiring a GM-approved NACS DC Adapter to charge on the Tesla Supercharger Network.

Customers can purchase the NACS DC Adapter, locate Tesla Superchargers and pay for charging, all in the Vehicle Mobile App.\* The integrated mobile experience has everything customers need to charge.



## Charge Anywhere

### Benefits of Charging with the Vehicle Mobile App:

- Access to over 214,000 chargers and over 17,800 Tesla Superchargers across the U.S. and Canada
- Integrated mobile experience helps make charging simple and convenient
- The Tesla Supercharger Network is just the first of several charging networks being added for seamless payment in the app
- EV drivers can view other charging station operator networks, plan their route, monitor charge status, and more in the Vehicle Mobile App\*
- Customers can easily order a NACS DC Adapter within the app

## How to Unlock Easy, On-the-Go Access

### What Customers Need to Access the Tesla Supercharger Network:

- The NACS DC Adapter to connect to the NACS charger
- Vehicle Mobile App\* to manage charging

## How to Set up the Vehicle Mobile App and Order a NACS DC Adapter

The customer can order the NACS DC Adapter by going to the Public Charging page in the Vehicle Mobile App.\* Simply select "Activate" for the Tesla Supercharger, and then follow the prompts to enable Tesla Supercharger access. Tesla Supercharger access allows customers to only pay for the energy they use with no additional commitment.

Once they add a payment method, they'll have the opportunity to order a NACS DC Adapter for \$225, via the accessories e-commerce experience, and select their preferred dealer to order. Customers can conveniently ship their NACS DC Adapter directly to their home or choose to pick up from their preferred dealer location. Customers can also use or earn My GM Rewards points with the purchase of a NACS DC Adapter.

**NACS DC Adapters will only be sold through the Vehicle Mobile App\* at launch.**

**GM strongly advises that customers use a GM NACS DC Adapter for charging on any NACS public charger, including the Tesla Supercharger Network, which have been specifically designed to protect GM EV batteries while charging. Damage to vehicle components resulting from the installation or use of non-GM approved parts is not covered under the terms of the vehicle warranty and may affect remaining warranty coverage for affected parts.**

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## Technical Support for EV Owners

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**GMC**



general motors



## Commonly Asked Questions About the NACS DC Adapter

### How is GM continuing to build a charging ecosystem?

We understand that delivering great EV products isn't enough; if you truly want to move the industry to an all-electric future, you must invest in the ecosystem that supports adoption, like EV charging. We've done that for years, and this integration with the Tesla Supercharger Network aligns perfectly with our philosophy at GM.

### What are the benefits of the Vehicle Mobile App?\*

GM recommends the Vehicle Mobile App\* for convenient integration with your GM vehicle. Using the Vehicle Mobile App,\* GM EV customers can easily find, charge, and pay at select Tesla Superchargers across the U.S. and Canada. Customers can locate compatible charging stations, initiate or end a charging session via the Vehicle Mobile App,\* and pay for their session, all in one easy-to-use app.

### Why must a payment method be saved to order a NACS DC Adapter?

The Tesla Supercharger Network requires a mobile app to access and initiate a charging session because there are no payment functions on the charger. It is important for a customer to understand the requirement of saving a payment method within the app in order to access and charge on the Tesla Supercharger Network. Once they have created an account, they can order a NACS DC Adapter.

## Additional Information

For more information, check out our additional resources below:



[View our FAQs](#)



[Learn More About Public Charging](#)

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